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DFM FAQs
Trading of Rights Issue

1. **What is a Rights Issue (RI)?**
   A financial instrument representing the rights that are legally granted to the company's shareholders to have priority in subscribing for the company's capital increase shares to be issued.

2. **What are the rules for the trading of Rights Issue?**
   The Rights Issue trading shall be subject to the provisions of trading, clearing, settlement and commission applicable to shares trading. For more information, refer to the SCA Board Decision No. (38) of 2013 Concerning the Trading of Rights Issue for the Capital increase shares (https://www.sca.gov.ae/English/legalaffairs/New%20Laws/013.pdf)

3. **How is the price of the Rights Issue calculated?**
   Rights Issue price = Adjusted closing price – (Issue price + premium)
   Adjusted closing price = (closing price in entitled date * number of existing shares) + (Issue price + premium) * number of issuing shares) / Total Shares (outstanding and issuing)

4. **How is the Rights Issue distributed?**
   Capital increase shares shall be distributed to subscribers from the owners of the Rights Issue based on the Rights Issue they own, provided that the allocated amount is not greater than the shares they requested. The balance of the shares shall be distributed to the owners of the Rights Issue, who requested more than the percentage of what they own. The remaining shares shall be offered for public subscription.

   For more information, refer to the SCA Board Decision No. (38) of 2013 Concerning the Trading of Rights Issue for the Capital increase shares (https://www.sca.gov.ae/English/legalaffairs/New%20Laws/013.pdf)

5. **How does an investor trade the Rights Issue?**
   Rights Issue shall be traded separately from the original shares. Rights Issue trading shall be subject to the provisions of trading applicable to shares trading.

6. **What is the percentage of the commission on trading of Rights Issue?**
   Rights Issue trading commission shall be subject to the provisions of commissions applicable to shares trading.

7. **What is the limit-up and limit-down applicable on Rights Issue trading?**
   The Rights Issue will be free-floated on its inaugural day only, while price movement will be in line with DFM's fluctuation range of 15% up and 10% down from day two and until the end of the trading period.

8. **Who can buy and sell the Rights Issue?**
   All investors who hold DFM Investor Number (NIN) can buy and sell the Rights Issue.

9. **How does an investor buy and sell the Rights Issue?**
   The investor can give orders to your broker to trade in your Rights Issue at the DFM, or can trade online if your broker has this facility.

10. **Who has the right to subscribe on the Rights Issue?**
    The priority right to subscribe for the capital increase shares shall be for the owners of the Rights Issue at the end of the clearing and settlement process for the trades of such rights.

    For more information refer to the Rights Issue Origination and Subscription Procedures Article (3) in the SCA Board Decision No. (38) of 2013 Concerning the Trading of Rights Issue for the Capital increase shares (https://www.sca.gov.ae/English/legalaffairs/New%20Laws/013.pdf)

11. **How does an investor subscribe to the Rights Issue?**
    Please refer to the Company Rights Issue Prospectus on the company website.

12. **Can I buy rights through margin trading?**
    The Rights Issue may not be subject to mortgage and may not be subject to margin trading.

13. **Is there a different or same ISIN code or symbol for the RI?**
    The Rights Issue ISIN and symbol will be different from the shares symbol.
14. How long a duration are Rights Issue available for trading? 
The issuer of the Rights Issue limit the start and end date of the trading period of the Rights Issue, and subject to a minimum of ten working days.

15. What happens if I cannot sell my Rights Issue? 
It is better for the investor who has been unable to sell his Rights Issue in the market to subscribe in the company’s capital increase rather than losing the value of the rights held.

16. Do I need a DFM Investor Number (NIN) to trade the Rights Issue? 
Yes. The NIN is a dedicated number given to a person registered with the DFM to trade on DFM and Nasdaq Dubai listed securities.

17. How do I apply for a DFM Investor Number (NIN)?
Please complete the “Investor Number Request Form” from the DFM website, www.dfm.ae, in the Forms section and submit to:
• DFM Customer Service Desk, World Trade Centre, DFM (weekdays from 8.00am to 2.00pm),
• Your broker or
• Email (client@dfm.ae)
Important Documents needed:
• Copy of your passport, Emirates ID for UAE residents, and Family Book for UAE Nationals.

18. I have lost / forgotten my Investor Number, what do I do? 
Call the DFM Customer Service Number on +971 4 305 5555 from the mobile number you have already registered with the DFM (weekdays 8.00am – 3.00pm) to receive the Investor Number immediately over the phone.

Or you can email customerservice@dfm.ae and you will receive your Investor Number within two working days.

Alternatively, investors can visit the DFM Customer Service Desk at the DFM Trading Floor, World Trade Centre, Dubai (weekdays 8.00am – 2.00pm).

19. Can I apply through my broker for a DFM Investor Number? 
Yes you can. All DFM investor services can be accessed through your appointed broker.

20. Who do I contact for more information? 
Any enquiries related to DFM Investor Services, please contact: DFM Customer Services
T: +971 4 305 5555 (weekdays 8.00am – 3.00pm) or Email: customerservice@dfm.ae

Any enquiries related to a specific company's Rights Issue, please refer to the Company Rights Issue Prospectus on the company’s website.
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